

*Together we go places*

## Customer Advisory

(17-04-2019)

### **Important announcement regarding cancellation / amendment of invoices**

Dear Valued Customers,

Our partnership is important to us and we are happy to give you solutions that will make your shipping experience with us a comfortable and seamless one.

With the implementation of GST on 01 July 2017 various new requirements regarding invoicing, debit / credit notes were put in place. Invoices for FY 17-18 can no longer be rectified post government deadline is closed on 31<sup>st</sup> March 2019.

**Any amendment / cancellation for invoices issued in FY 2018-19 can be made only up to 30th September 2019.**

For us to comply with the above provision, we request that all disputes pertaining to invoices for FY 2018-19 be **brought to our notice and addressed by 10th September 2019.**

Please note that we will not be accepting any disputes / correction requests for invoices related to FY 2018-19 after 10th September 2019.

If you have any query regarding this advisory, please feel free to contact your Safmarine representative.

Thanks for your co-operation as always.

Together we go places.

Sincerely,

**Safmarine**